

AutoLight won't Turn on.

Firstly, ensure batteries are correctly inserted. If they are, they may be flat. Replace the batteries. If the light tester will still not turn on, please contact our service department.

AutoLight won't stay on.

The lamp only stays illuminated for approx. 3 secs, then a result is shown.

The light globe is not working.

Return unit for servicing.

AutoLight turns itself off during use.

The batteries may be flat. Replace them.

My AutoLight briefly flashed an incorrect reading and switched off quicker than normal.

The batteries in your unit are low and don't have enough charge to power the unit. Please replace BOTH with 9 volt batteries.

How long does a battery last?

Many hundreds of Tests.

Can I use a rechargeable battery?

No. Rechargeable batteries have lower voltage and are not suitable.

How often do I need to calibrate my AutoLight Tester?

Every 12 months.

How long does it take to calibrate my AutoLight?

It may take one business day to calibrate (Excluding shipping and any repairs).

Where do I send my AutoLight for calibration?

Send it to AutoTest Products (see contacts) or your local distributor.

What should I send when my AutoLight needs service and calibration?

Please send the device, a business card and updated contact details.

How long does warranty last?

12 months parts and labour. 3 months parts and labour for repairs.

Can I get a longer cord?

Yes. A longer cord can be purchased as an optional extra, which is double in length. The unit must be recalibrated after the modification.